

Computer Association of Eastern India

37, Shakespeare Sarani
S.B. Tower, 1st Floor
Kolkata - 700 017

Tel. : 033-2281 3610
Email : info@compassindia.com

Website
www.compassindia.com
CIN - U30007WB1994NPL063186



Dated - 22nd December'2020

Dear Sir,

Vide our trail mail dated 21st November, 2020, we had requested you to provide us with your Service Policy, Warranty Policy, DOA Policy along with Escalation Matrix.

We are sorry to write that we have not received any response from your end.

Would appreciate your early response in the matter.

Regards

Anurag Sharaf
Jt Secretary – COMPASS
Chairman – OEM Service & Warranty Policy