Computer Association of Eastern India

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Dated: 1st April, 2020

To.

All OEM / Principal, National Distributor & Regional Distributor,

Sir / Madam,

India is facing an unprecedented challenge with our communities being impacted by the growing COVID-19 pandemic. This is the time to demonstrate solidarity, support and stand together to navigate through this crisis in this hour of need. You all will agree that it is in our common interest to normalize business by joining hands in larger way to face the largest crisis.

To overcome the crisis, we request to all the OEM, ND and RD as follows:-

- 1. No deduction on incentive payout due to non achievement of target.
- 2. Extension of warranty on rolling stock if any.
- 3. Execution of DOA if any happening just before Lock Down.
- 4. Due to lock down our members are unable to carry out any physical banking transaction, in view of this you are requested help in encashment of all the PDC on mutually agreed terms till the situation normalises.
- 5. No Interest and penalty on delayed Payment.
- 6. Help to continue billing even after Over Due on mutually agreed terms.
- 7. Requesting all OEM and ND to release payouts of scheme for FY 2019-20 on priority basis after the lock down period is over to ease the fund flow of member partner.

Stay Positive, Spread Positivity.....

Thanks & Regds,

TEAM COMPASS,

Asif Khan President

Shiv Kr. Mohta Hony. Secretary