



Computer Association of Eastern India

37, Shakespeare Sarani
S.B. Tower, 1st Floor
Kolkata - 700 017

Tel : 033-2281 3610

Email : info@compassindia.com

Website

www.compassindia.com

CIN - U30007WB1994NPL063186



Advisory Shanti Enterprise v/s INTEX

Dear Members,

This is to inform you that Shanti Enterprises had approached the Grievance Cell of Computer Association of Eastern India (COMPASS) stating that INTEX has not honoured approved claims raised by them.

Shanti Enterprises also stated that they have a huge stock lying with them of INTEX material and the company is not honouring the service warranty on these items. Shanti Enterprises further stated that INTEX has banked the security cheque without any prior information to them.

Prima Facie, we have found the claim of Shanti Enterprises legitimate. On various occasions, through email / zoom meetings, we have requested INTEX authorities to sort out the matter, preferably along with COMPASS with a face to face meeting at the earliest. However, we have found the response of INTEX casual and non-responsive.

With INTEX, members are advised to deal and/or issue any security cheque to them, cautiously.

Members are also informed that after this advisory, in case there is any dispute with INTEX, while they continue to do business with them, the grievance of member will not be entertained by Computer Association of Eastern India (COMPASS) for arbitration.

Regards

ASIF KHAN

IPP & CHAIRMAN GRIEVANCE CELL



Mobile : +91 9831060916

Email : asif@technocratinfotech.com